

Viewing Problems for PDF Documents Using Internet Explorer 6.0 or Windows XP Operating System

Summary: The following software may have problems viewing PDF documents:

- Microsoft Internet Explorer (IE) 6.0
- Microsoft XP Operating System

Solution: To view PDF documents using the above software, you should change the settings in Adobe Acrobat software (Reader or Writer).

Step 1: From the Adobe menu bar, select "**Edit >> Preferences**". The 'preferences' window will open. (figure 1)

Step 2: From the 'Preferences' window, select the '**Internet**' option. Uncheck the boxes: "Display PDF in Browser" and "Allow Fast Web View" and click the 'OK' button to accept the changes. (figure 2)

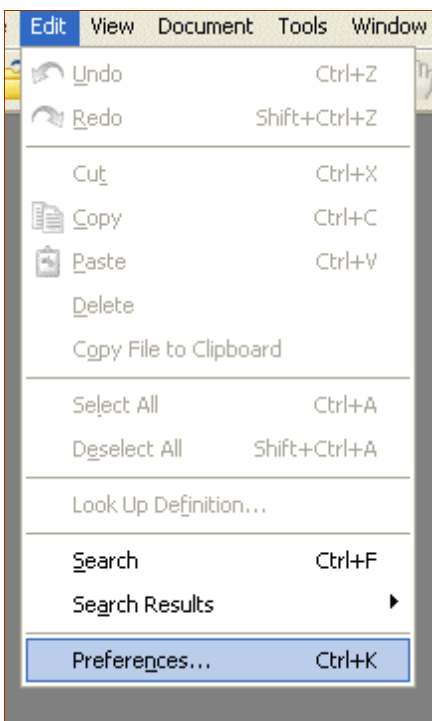


Figure 1

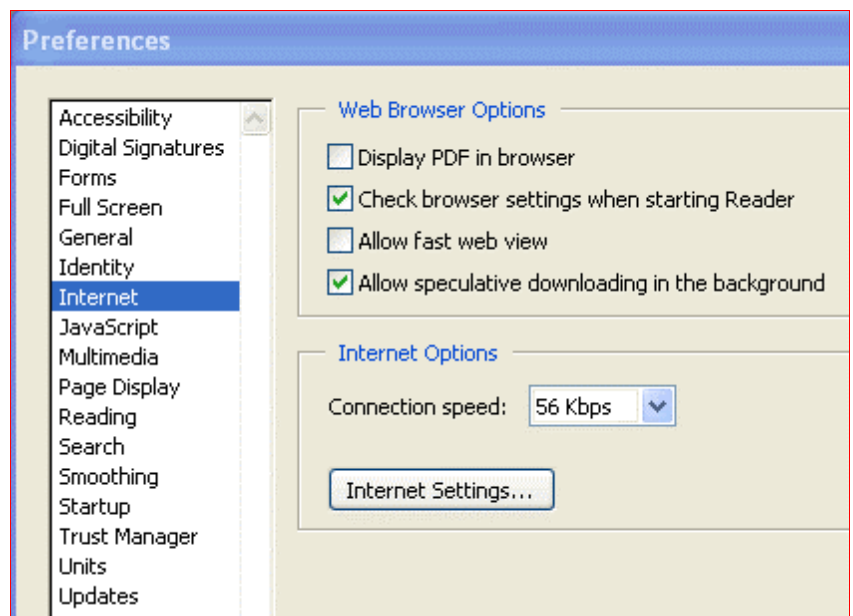


Figure 2