

Clearing Your Internet Cache

The following instructions are for use with the CM/ECF recommended browsers. If you are using a different version or browser manufacturer, please refer to the appropriate documentation or Web site for detailed information that the manufacturer may have provided on this topic.

Why do I need to clear my cache?

Even though pages on a site may have been updated, you may be viewing old information if your browser's cache (pronounced "cash," a type of electronic memory sometimes called "cookies") is not being cleared as frequently as it should be.

Generally, the first time you enter a web address, your browser goes to the Internet to get the information you are requesting and temporarily stores it in the cache. When you request information at the same address again, your browser goes to the cache first, rather than directly to the Internet, to retrieve the information. For this reason, the information stored in the cache may be outdated.

Use the following instructions to clear your Internet browser cache.

How can I clear cache when using Microsoft Internet Explorer?

For Internet Explorer version 8.0 and higher:

STEP	ACTION
1	On the Tools menu of your toolbar, click Internet Options .
2	Click the General tab.
3	In the Browsing history area, click Delete...
4	In the Delete Browsing History window, check the following: <ul style="list-style-type: none">• Temporary Internet Files• Cookies• History and uncheck Preserve favorites website data .
5	Click Delete .
6	In the Browsing history area, click Settings .
7	In the Temporary Internet Files area, select the Every time I visit the webpage radio button.

For Internet Explorer version 7.0 and earlier:

STEP	ACTION
1	On the Tools menu of your toolbar, click Internet Options .
2	Click the General tab.
3	In the Browsing history area, click Delete...
4	Click Delete files... and then Yes to confirm.
5	Click Delete cookies... and the Yes to confirm.
6	Click Delete history... and then Yes to confirm.
7	Click Close .
8	Click OK .

How can I clear cache when using Mozilla Firefox?

STEP	ACTION
1	On the Tools menu of your toolbar, click Options .
2	Select the Privacy tab.
3	Select Use custom settings for history from the “Firefox will” dropdown list.
4	Uncheck Automatically start Firefox in a private browsing session .
5	Check Accept cookies from sites and Accept third-party cookies .
6	Select I close Firefox from the “Keep until” dropdown list.
7	Click OK .
8	Close and reopen Firefox.

Note Regarding Google Chrome

Please be aware that Google Chrome is not certified for use with CM/ECF.